

Call Accounting Software...

For most of us, it's not how much the call costs... ^{for the rest of us...}
But *who* made it, for *how long*, *how often*, and *to whom*.

If you need to make management decisions, or bill for time on the phone, you need **CallWhere® 6.0 for Windows**

If you want costs to the penny with V&H Tables to Zanzibar, get another (and a lot more expensive) call accounting program.

#CI D6S
DEALER PRICING

Now on CD!

FaxBack from Anywhere
1-800-669-9900
Document 251 & 252

See Sample Reports & Descriptions of all available reports on our FaxBack System!

• HARDWARE

NEW... HOTEL Add-on!

Full featured, but it runs on a Pentium 100 with Win 95, 98 or NT, a printer port, and a serial port for the SMDR! There are plenty of those computers laying around now days. Record storage is limited only by hard drive size.

• INSTALLATION

Installation is quick and easy, allowing you to select from a list of over 100 pre-configured phone systems - or to set up a new one in minutes. There is no extra charge for the number of extensions or ports - just one low price!

• REPORTS - Over 100 of them!

- **Station and Trunk Reports** can include departments, cost centers or any groups you'd like to make, either Detailed or in a Summary format.
- **Traffic Reports** are handy for managing trunk utilization, telling you when to add or remove trunks.
- **"Show Me" Report** of all calls made from 6PM to Midnight or Midnight to 6AM.
- **Exclusion** of reports for selected extensions (**the boss!**).
- **Alert Numbers** which allow you to pull up reports of all extensions dialing specific numbers (**like your competitor?**).
- **Caller ID Reports** (if your system passes Caller ID info to the SMDR port).
- **Organizational Reports**, which confirm the set-up of station names, trunk groups, departments, call centers etc. Both the organizational structure and phone system setup are easily backed up to disk.
- **Long Calls, International Calls**, calls to specific **Area Codes**, finding how many times a specific number has been called, Account Code reports for bill-back, and many other reports.
- Built-in **NAMP** database adds the **City and State** to all outgoing call records, or to incoming records with Caller ID. This is very important, since most area codes are no longer easily recognizable!
- **Reports** can be **Viewed on the Screen, Printed, or Exported** in many different formats to a file, which can then be **e-mailed** to anyone in the world! You can **Customize Reports** to filter information, and **Schedule Reports** to run at a particular time.

• NETWORK VERSION

Install the Report Module on whatever PCs you choose. Instead of walking over to the actual Call Accounting System to get reports, the user simply views and/or prints a report on his own PC!

CallWhere® 6.0 Network Version is very popular in Call Center or Boiler Room type environments. A supervisor enters the extension number of the rep he'd like to monitor, the date he wants the data for (typically only today), and inbound, outbound or both types of calls - right from his desk. This allows **real-time monitoring** of phone reps, *right up to the last call they made!*

• SAVE THE DATA FOR YEARS!

Report data can be archived to floppy and deleted from the system. The data can be restored at any time in the future. Report data in a file can even be sent from a branch office to the main office, where the data can be analyzed using another computer running **CallWhere® 6.0**.

• MULTI-SITE POLLING NEW!

Use a serial buffer to store raw SMDR data, and then retrieve/process it from one location. **CallWhere® 6.0 Buffer Software** lets you use a PC instead of a serial buffer!

• PHONE SYSTEM MONITOR

Alerts you with a **Siren** if there is no activity every *X* number of minutes during selected times and days of the week. That's an easy way to *prevent loss of important call records!*

• DATABASE / REPORT ENGINE

CallWhere® 6.0's database engine is **MS Access**, which supports ODBC. Custom applications can be developed in conjunction with other ODBC programs such as Oracle, SQL Server, dBase and FoxPro. **CallWhere® 6.0's** report engine is **Crystal Report Writer**. Purchasing of your own copy of this program will let you create any conceivable report!

If your customer has an SMDR port - this low cost package will be an **EASY SELL!**

NEW! #CI D6R

HOTEL Add-on!

Check In & Out Rooms. Print Receipts. Set your own pricing. Retains all other features for "admin" phones!

Why is CallWhere® 6.0 so reasonably priced? Simply put, we don't have the V&H rates for AT&T, MCI and whoever. **CallWhere 6.0** lets you enter your own per minute and/or flat rate for all - or any area and exchange code in the country. Local calls can be rated at a different rate. Firms needing to bill back clients can just enter the rate they bill their customers at, and all reports will be ready to be billed out. Since just about everybody is on a flat rate plan today, **CallWhere® 6.0**, saves customers both time and money.

One Price!
No "per station" charge!

FREE!

4 Page Sales Brochure!

No name or phone number printed - Stamp **your own information on back cover.**

#CI D5P



Limited Quantity



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