

# Model 50 Digital Message On Hold Player Manual

The **Model 50 Digital Message On Hold Player** will play mp3 files from a USB Thumb Drive. Note that no music / message is played when you remove the USB Thumb Drive from the player (it will be silent).

Inserting the USB Thumb Drive will automatically start playing any mp3 audio file(s) in the root of the USB Thumb Drive within 10 seconds.

When you create your own mp3 files use **64kbps** or greater **Stereo** mp3 files for the best audio quality. The **Model 50 Digital Message On Hold Player** will *not* play wav or other types of audio files.

The **Model 50 Digital Message Player** comes with *two* USB Thumb Drives:

- #1 has the default generic **On Hold** audio.
- #2 has other generic On Hold files you might like, *and*
  - Sample files that let you create your own music and voice files to play in *alphanumeric order*
  - **Audacity** for Windows – a free open source audio editor available for Windows, MAC and Linux.

Easily change the On Hold announcement whenever you need to with the USB Thumb Drive.



The **Model 50 Digital Message On Hold Player** has 600 ohm RCA jack output, which is normally connected to a MOH input on a phone system.

There is a **Speaker Switch** on the front panel that lets you easily monitor what's being played. Leave the Switch in the OFF position for normal operation.

The **Model 50 Digital Message Player** comes with an RCA to RCA Audio Cord, a Power Cube, Mounting Screws for wall mounting and Feet to put it on a shelf.

## Installation:

- Using the supplied audio cable connect the 600 ohm audio output on the digital player to the music on hold jack located on the phone system. You may have to cut-off the end of the cable and beanie it to jumper wire to punch it down.
- Connect the AC wall transformer to the power jack on the digital player and plug the transformer into the wall outlet.
- Insert MOH Drive into the front of the **Model 50 Digital Message On Hold Player**.
- The audio will start playing in about 5 to 10 seconds. The audio may be previewed by turning the speaker on. Always turn speaker off for normal use.
- Use the volume control on the rear panel to adjust the volume to the desired level.

## Recording a New Message:

- Remove the MOH DRIVE from the **Model 50 Digital Message On Hold Player**. Insert the MOH DRIVE into the USB port of any computer that contains the new message or messages to be transferred. A USB extension cable is included if needed.
- Wait approximately 30 seconds for the computer to recognize the MOH Drive.
- Double click on My Computer and double click on the MOH DRIVE to display its contents. If “MOH Drive” is not in the list, remove the USB Thumb Drive, wait 5 seconds, and re-insert the drive.
- Delete any unwanted messages on the MOH DRIVE. The only files that are played are those in the root of the drive. No files in sub-directories are accessed by the **Model 50 Digital Message On Hold Player**. If there is more than one mp3 audio file in the root of the MOH DRIVE the **Model 50 Digital Message On Hold Player** will play the files in filename alphanumeric order.
- Drag and drop or copy and paste any new message file to the MOH DRIVE.
- Take the USB FLASH DRIVE back to the **Model 50 Digital Message On Hold Player** and insert the drive into the player. The new message will start playing in about 5 to 10 seconds.

**NOTE:** If you want to store audio files on the USB Drive, but not have them play, simply create a folder called UNUSED MESSAGES (or what ever name you like) on the USB Drive and save the audio files to that folder. The audio files will be on the drive but will not play. When you want an unused file to play simply drag the audio file out of the folder to the root of the USB drive and the **Model 50 Digital Message On Hold Player** will play it.